



Dear Neighbor:

May 14, 2020

I want to update you about our Meals on Wheels program as we continue to live with the reality of COVID-19. Here are a few items I want you to know:

- We will continue to deliver on Mondays and Thursdays for the foreseeable future. The only change to that will be on Memorial Day.
- We are closed on Memorial Day (Monday, May 25th), but will deliver on Tuesday and Thursday that week. We will be sending a meal for Memorial Day on the previous Thursday (May 21st).
- We will continue to social distance with our drivers leaving meals by your door. As the temperatures continue to get warmer, we are asking that you please have a cooler by your door and add ice or a cold pack, if possible. If you need a cooler, please call our office.
- We continue to see some issues with our food supply, just like grocery stores. This is limiting what we are able to offer at this time. Please be aware there may be times when you receive something that you have shared that you do not want. For example, if you have shared you do not like corn, it may be possible that you will receive corn in your meal. Please understand, we do not have the capability to always make changes. If it comes in your tray, please just throw that item away, or offer it to someone else. We are currently helping more than 200 people each day, and to meet our timeline, we have had to streamline some processes which means you may receive something you have shared you do not like.
- We will continue to meet your dietary needs. With that said, you may receive two or three of the same meal on a given delivery day, as we continue to see limited supplies. This is not our choice, but it is the reality that we are in currently.
- We have volunteers calling on the days we are not delivering. Please do not rely on the volunteers calling you to relay messages to us. Please call us to make any changes or cancel any dates.

Our greatest concern is keeping everyone safe. If you have questions, please give us a call at 763-236-8718.

Sincerely,

Steve Griffiths
Executive Director